Courses by General Topic

**General Industry Compliance Risk:**
- Accurate Company Records (RH0001)
- Detecting and Preventing Fraud (ETHICS13)
- E-mail and Corporate Communications (ETHICS20)
- E-mail and the Internet (RH0018)
- Handling Confidential Information (ETHICS10)
- Safeguarding Intellectual Property (ETHICS12)
- Proper Use of Company Resources (RH0017)
- Recognizing and Avoiding Conflicts of Interest (ETHICS11)
- Trade Secrets (RH0034)
- US Trade Controls (RH0025)

**Antitrust/Fair Competition:**
- EU Competition (RH0029)
- Global Fair Competition Laws (RH0040)

**Anti-Corruption:**
- Foreign Corrupt Practices Act [FCPA] (ETHICS16)
- Global Anti-Bribery (ETHICS14)
- Global Anti-Bribery: UK (RH0041-UK)
- Recognizing and Avoiding Insider Trading (RH0043)

**Privacy:**
- Privacy and Data Protection (ETHICS15)
- Workplace Privacy for Employers (LAV13)

**Respectful Workplace:**
- Affirmative Action in the Workplace [For Employers] (LAV02)
- Age Discrimination (LAV01)
- Americans with Disabilities Act [ADA] (LAV07)
- Code of Business Conduct (LAV15)
- Discrimination and Harassment Free Workplace (ETHICS19)
- Diversity in the Workplace (LAV05)
- Fair Labor Standards Act [FLSA] (LAV03)
- Harassment Avoidance Training for Supervisors and Managers (LAV22)
- Harassment in the Workplace (LAV21)
- Hiring and Firing (LAV04)
- Preventing Sexual Harassment (ETHICS18)
- Sexual Harassment Awareness for Employees (LAV08)
- Sexual Harassment Awareness for Managers (LAV09)
EHS and Security:
Computer Workstation Safety (EHS14)
Confidentiality, Intellectual Property Protection and Information Security (LAV19)
Introduction to Workplace Safety (EHS53)
Office Safety (EHS65)
Physical and Network Security (RH0039)
Security Measures for Employees (SECURE06)
Substance Abuse (LAV10)
Violence in the Workplace (LAV11)

Personal Development Towards Ethical Leadership:
Active Listening Skills (EHS02)
Making Ethical Decisions (ETHICS17)
Managing Conflict (EHS62)
Overcoming Negativity in the Workplace (EHS95)
Personal Leadership Power (EHS66)
Self-Motivation (EHS94)

Doing the Right Thing Series:
Doing the Right Thing for Customers and Business Partners (ETHICS03)
Doing the Right Thing – Sarbanes-Oxley Act: An Overview (ETHICS07)
Doing the Right Thing – Anti-Bribery (ETHICS09)
Overview:

Your ethics, compliance and corporate responsibility program is only as effective as its ability to impact the way that your employees think and behave. Programs that do this successfully reflect the organization’s commitment to employees, customers and stakeholders. These programs also serve to differentiate companies in the marketplace by strengthening their reputation, bolstering customer loyalty and reducing financial risks.

The Ethics and Corporate Responsibility Library provides a highly unique approach to Code of Conduct training and focuses on general industry risk areas such as Conflicts of Interest, Accurate Books and Records, Harassment and Discrimination and more. We have also included relevant ethics courses from our HR Compliance and Environmental Health and Safety (EH&S) libraries for cross-reference purposes.

UL EduNeering’s courses are designed to engage employees in an active learning experience using state-of-the-art adult education technologies and techniques. These courses can be delivered via UL’s ComplianceWire learning system or your own learning system, and several key courses are available to learners in a mobile-friendly format.

The author of these courses includes some of the most experienced and well-known practitioners in the world, including:

- Lurie Law Firm - General Industry, Data Privacy
- Fox Rothschild, LLP – Respectful Workplace
- Marc Shapiro - Personal Development Towards Ethical Leadership

Courses Available in Languages Other than English

The courses below have been translated to the languages noted. At our customer’s request, we can also translate other courses not noted here into any of the 34 interface languages supported within ComplianceWire.

<table>
<thead>
<tr>
<th>Course Title</th>
<th>French</th>
<th>Spanish</th>
<th>German</th>
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<td>Detecting and Preventing Fraud</td>
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Building a strong ethical culture within your company is a long-term and multi-faceted process that requires sustained effort. That’s why many companies start by building their compliance and ethics training program on the foundation of our customizable Code of Conduct courses. These online courses are designed to increase employees’ retention of your Code of Conduct, while also improving their ethical decision-making and other skills that contribute to responsible, effective performance in a variety of workplace settings.

Further, the courses can span a three to five year timeframe to eliminate “learning fatigue” and ensure that your Code of Conduct transforms into a living values statement, which will contribute to the development of ethical leaders throughout your organization.

**How Custom Courses Work**

You will work with our instructional and multimedia designers to build a learning program that embeds your organization’s Code and values. You can also leverage UL Advisory Services and our compliance experts to “align” the courses to the right employees and third parties, and also ensure that your custom content reflects current regulatory and enforcement realities. Your custom courses are built on existing foundational courses, which are embedded with industry best practices and proven adult learning principles. You can include other topics based on your organization’s values and compliance objectives:

- Code of Conduct
- Raising and Resolving Ethics Issues
- Ethical Decision-Making
- Ethical Leadership for Everyone
- Code of Conduct for Managers
- Managing Employees’ Ethics Concerns
- Building Trust through Ethical Conduct

**Ask your Account Director for a Demonstration**

To view a sample Code of Conduct course, and to visualize how you can embed your company’s unique policies and business practices into the course, ask your Account Director to view our “Raising and Resolving Ethical Issues” demonstration course. The sample course, for example, is designed to help employees understand their role in maintaining a culture where every employee is invited to bring up workplace issues of any type, without any fear of retaliation. While this course delves into ethical gray areas, you can add “custom” scenarios specific to your work environment and industry to deepen the learning experience and promote behavior change.
About UL EduNeering

UL EduNeering is a business line within UL Life & Health’s Business Unit. UL is a premier global independent safety science company that has championed progress for 120 years. Its more than 10,000 professionals are guided by the UL mission to promote safe working and living environments for all people.

UL EduNeering develops technology-driven solutions to help organizations mitigate risks, improve business performance and establish qualification and training programs through a proprietary, cloud-based platform, ComplianceWire®.

For more than 30 years, UL has served corporate and government customers in the Life Science, Health Care, Energy and Industrial sectors. Our global quality and compliance management approach integrates ComplianceWire, training content and advisory services, enabling clients to align learning strategies with their quality and compliance objectives.

Since 1999, under a unique partnership with the FDA’s Office of Regulatory Affairs (ORA), UL has provided the online training, documentation tracking and 21 CFR Part 11-validated platform for ORA-U, the FDA’s virtual university. Additionally, UL maintains exclusive partnerships with leading regulatory and industry trade organizations, including AdvaMed, the Drug Information Association, the Personal Care Products Council and the Duke Clinical Research Institute.